

## **Customer Service Rep I**

### **Full-time benefits eligible position**

Assist in the operation of the Customer Service Department by interacting with customers regarding requests for SkyLine and /or SkyBest products and services. Answers incoming calls on the ACD phone system, accepts applications for new services, processes changes orders, responds to customer inquiries on the availability of services offered, assist with receptionist and/or cashier duties, etc. Two year degree required; however equivalent work experience may be considered. Ability to type and a background of computers are essential and knowledge of accounting is desired.

Competitive salary and benefits including health, dental, vision, life insurance, Health Savings Account, 401K, PTO, etc.

Please complete an employment application by 5:00 pm, June 9, 2026.  
[www.skybest.com/careers](http://www.skybest.com/careers)